





## BOOKING FORM (Page 2 of 3)

### SUMMARY OF PREVIOUS EXPERIENCE AND ASPIRATIONS

For each of the following sections please summarise your experience and include the following: Number of years experience, the grade of climb you are comfortable to second (follow), routes you have done including grade and date (say whether guided or not).

---

#### ROCK CLIMBING

---

#### SCOTTISH WINTER CLIMBING

---

#### ALPINE CLIMBING (please also include ALL 4000m peaks you have already climbed).

---

#### OTHER EXPERIENCE (please include Expeditions, Ice Fall climbing and any other courses, experience at altitude etc).

---

#### SKIING (for ski courses only! Please summarise no of years/total weeks skiing, off piste ability (see website) and list any tours you have done).

---

#### ASPIRATIONS Please tell us what you hope to gain from this course.

---

Please return all completed forms and postal payments to:  
**Alpine Guides Bookings | 29 Dalmore Rd | Carterknowle | Sheffield | S Yorks | S7 2EP**



Alpine Guides Bookings | 29 Dalmore Rd  
Carterknowle | Sheffield | S Yorks | S7 2EP  
T: +44 7940 407533 E: info@alpine-guides.com

## BOOKING CONDITIONS – Alpine Guides Ltd (Booking Form - Page 3 of 3)

1. All bookings are made with Alpine Guides Ltd, company number 4901552, whose registered office is at 13 Farnley Lane, Otley, West Yorkshire, LS21 2AB and whose directors are Alun Powell and Richard Cross.
2. We only accept bookings from persons over the age of 18 at the time of booking. Bookings by or on behalf of persons under the age of 18 may be accepted on certain courses, when accompanied on the course by another person over the age of 18 and subject to written parental consent.
3. Unless stated otherwise, your booking must be accompanied with a deposit of £400 per person per course booked, or if booked within 56 days (8 weeks) of the course start date by the full payment. When we have received payment and checked all information contained within your booking form, we will accept your booking. You will then be sent a booking confirmation receipt by email, together with further course information.
4. Email and PDF attachments are our primary contact method, so you must provide us with a valid email address. You must also ensure that our email address: info@alpine-guides.com is added to your safe senders list and that you have a copy of Adobe Reader installed on your computer (freely downloadable online) as we cannot be held liable for communication problems caused by personal firewalls, spam filtering systems, or your inability to open attached email documents.
5. Balance of payment is due 56 days (8 weeks) prior to the course start date. We prefer you to pay full balance by a direct bank transfer, cheque or debit card. All credit card transactions incur a 2.5% transaction fee. If full payment is not received by this date we reserve the right to cancel your booking without refund.
6. For courses taking place outside the United Kingdom you must purchase specialist mountaineering insurance covering helicopter rescue, medical treatment and repatriation (plus on and off piste skiing for ski courses). You must bring all insurance documentation with you on the course. We reserve the right to cancel your booking at any time if we are not satisfied you have adequate insurance in place.
7. If you wish to cancel you must notify us in writing, where upon the following charges will be applied from the date we receive your notice of cancellation:  
More than 8 weeks (56 days) before start date - loss of deposit.  
Between 4 and 8 weeks (28-56 days) before start date - 50% of course fee or loss of deposit, whichever amount is greater.  
Less than 4 weeks (28 days) before start date - full course fee.
8. Requests for course transfers must be made more than 56 days prior to original start date and are subject to availability and a £25 administration fee. Clients also have the right to transfer their booking to another person who satisfies all conditions for the course (including health, fitness and experience requirements), subject to the same conditions above.
9. We reserve the right to cancel any course due to insufficient numbers, or transfer bookings between courses to make numbers viable. In either event clients will be informed of our decision as soon as possible and not less than 21 days before start date. You will be offered either a free transfer, a full refund, or a mutually agreed alternative program. You must inform us as soon as possible which you choose to accept.
10. At the discretion of the course director, guiding ratios may be varied from the stated course ratio to cover eventualities such as staff absence or change of itinerary, so long as this does not breach accepted local guiding ratios or other professional guidelines laid out by the British Association of Mountain Guides.
11. We do not accept bookings from groups or individuals participating in sponsored climbs or 'challenge events' of any kind. If we discover that you are seeking sponsorship or participating in such an event in connection with one of our courses, we reserve the right to cancel your booking without refund, or exclude you from further mountain activities whilst on the course with immediate effect.
12. Whilst we maintain high professional standards of client care and safety, you must realise and accept that climbing, mountaineering and skiing are activities which carry a danger of personal injury or even death, as they take place in remote and hazardous mountain terrain. All clients must be aware of and accept these risks and be responsible for their own actions and involvement in such activities.
13. When booking on expeditions to remote areas lacking formal rescue and healthcare facilities, you may be asked to agree to a mutual medical consent form. This means that you agree to providing and receiving medical treatment from the guide or other team members in case of accident or illness, whilst evacuation plans are put into effect. Although you do not have to give consent to such an arrangement, if we believe that in doing so your own safety or that of others may be compromised during the expedition, we reserve the right to cancel your booking with a full refund.
14. All information contained within our website, brochure and other publicity is for guidance only. Whilst making every effort to ensure accuracy, we cannot be responsible for any inaccuracies or alterations beyond our control. Should any changes occur, clients will be notified before a booking is accepted.
15. Although we adhere to planned itineraries wherever possible, changes may occur to both travel and guiding itineraries due to external factors beyond our control. In particular, the guide has total discretion to alter programs at any time in the interests of client safety, mountain or weather conditions.
16. By booking you agree to abide by instructions and decisions made by the guide regarding individuals and the group as a whole. Our guides reserve the right to exclude individuals from a planned activity on the grounds of health, safety or the success and enjoyment of the rest of the party. Any individuals so excluded are not entitled to a refund. Any individual contravening the decisions or advice of their guide, or undertaking independent mountain activities during the course shall forfeit all protection and duty of care from the guide.
17. We accept no liability for the consequences of strikes, riots, acts of war or terrorism, disease outbreaks, government intervention, natural disasters or adverse weather conditions. If such occurrences cause us to have to cancel a course or trip we will offer an alternative holiday if possible, but accept no liability for return of fees paid prior to cancellation or curtailment.
18. If you have a complaint about the guiding service you receive at any point during the course, you must notify ourselves or the guide involved as soon as possible to give us the opportunity to put things right. Non of our guides have authority to promise refunds or compensation on behalf of Alpine Guides Ltd. Only the company directors are authorised to make such decisions.
19. All terms and conditions between clients and Alpine Guides Ltd are to be governed by and held under the exclusive jurisdiction of English Law.
20. Making your booking implies that you understand and accept the booking conditions and agree to abide by them.

**Please retain this copy of our booking conditions for your records.**

Please return all completed forms and postal payments to:

**Alpine Guides Bookings | 29 Dalmore Rd | Carterknowle | Sheffield | S Yorks | S7 2EP**